



www.shelterpoint.com | 800.365.4999

ShelterPoint Life,  formerly First Rehab Life



Vision Insurance

Vision Claims Guide

1. How do I submit a claim?

You have the freedom to choose any licensed eye care provider. You will be responsible for 100% of the cost at the time of service and may then submit a claim for reimbursement either **online at www.e-nva.com** or by mail to our dedicated Vision Claim Administrator:



NVA
Attn: ShelterPoint
P.O. Box 2187
Clifton, NJ 07015

2. How can I check the status of my claim?

- Visit the member portal at: **www.e-nva.com**
- Call the dedicated toll-free member services telephone number: **877-241-7124**